

FIGURE 1

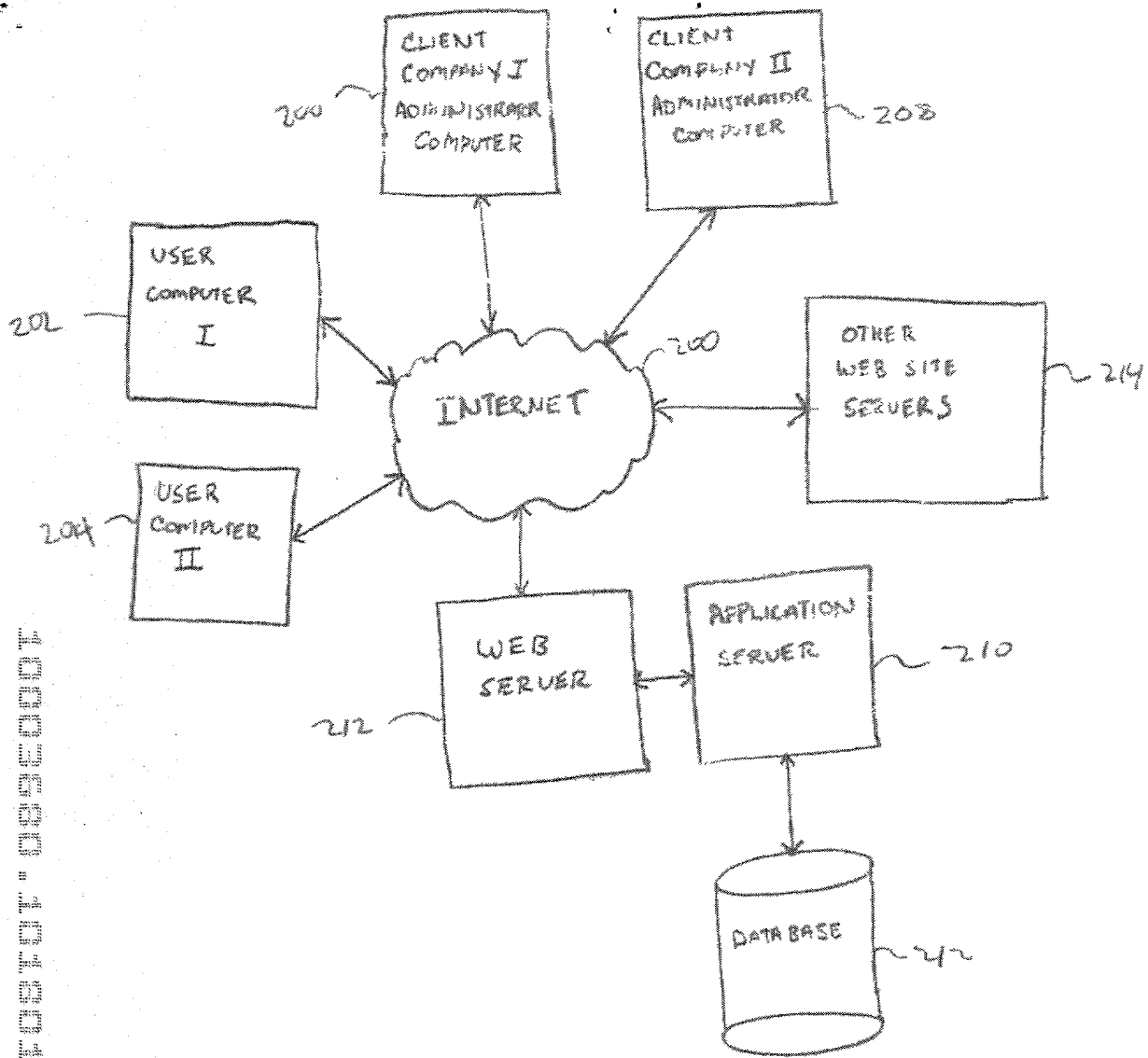


FIGURE 2

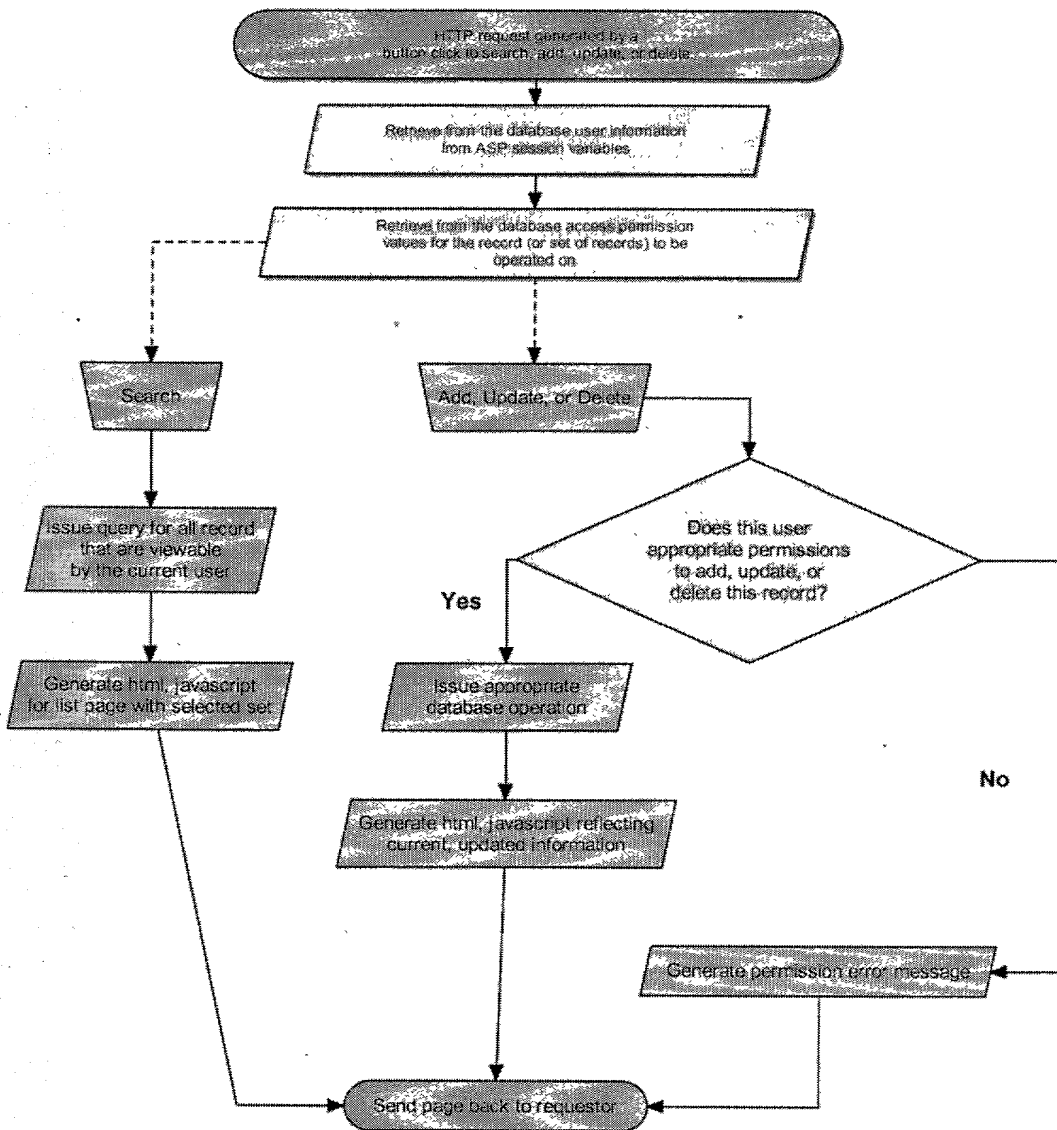


FIGURE 3

```

graph TD
    Start([Top level HTTP request  
/customer/default.asp?company_login_id=MYCOMPANY]) --> Step1[/Retrieve from the database custom content (icons, links, etc.)  
and locations on the page (header, footer, etc.)  
for company whose login id is 'MYCOMPANY'/]
    Step1 --> Step2[/Retrieve from the database customer view  
(Types of search criteria to display, listbox format, sort order, etc.)  
for company whose login id is 'MYCOMPANY'/]
    Step2 --> Step3[/Retrieve from the database search criteria to display  
for company whose login id is 'MYCOMPANY'/]
    Step3 --> Step4[/Create output  
html and javascript/]
    Step4 --> Step5[/Custom header  
retrieved from the database/]
    Step5 --> Step6[/Custom listboxes for search/]
    Step6 --> Step7[/Standard options menu  
on the bottom of the form/]
    Step7 --> Step8[/Custom footer  
retrieved from the database/]
    Step8 --> Step9[/Standard footer/]
    Step9 --> End([Send page back to requestor])
  
```

FIGURE 4

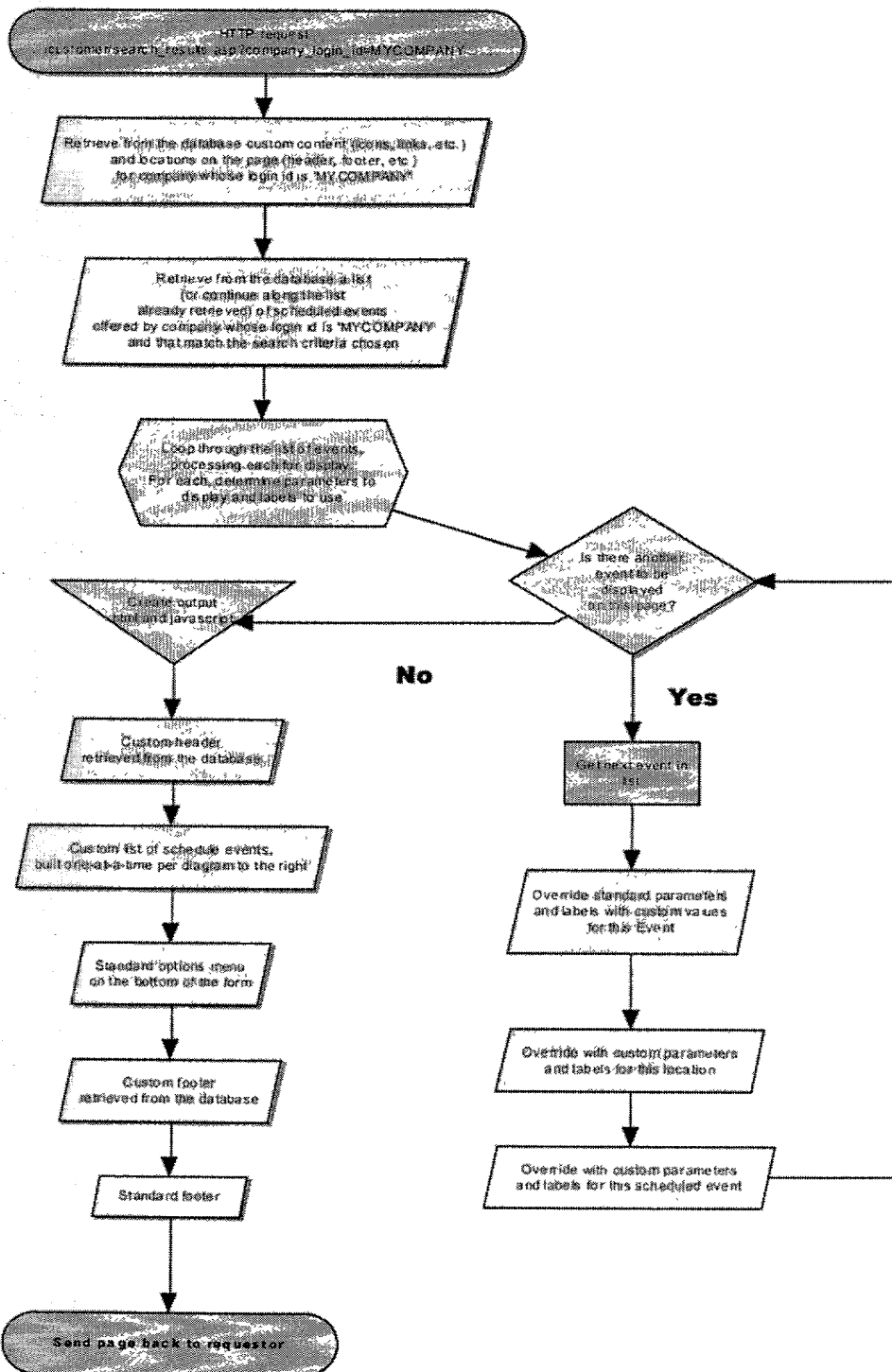


FIGURE 5

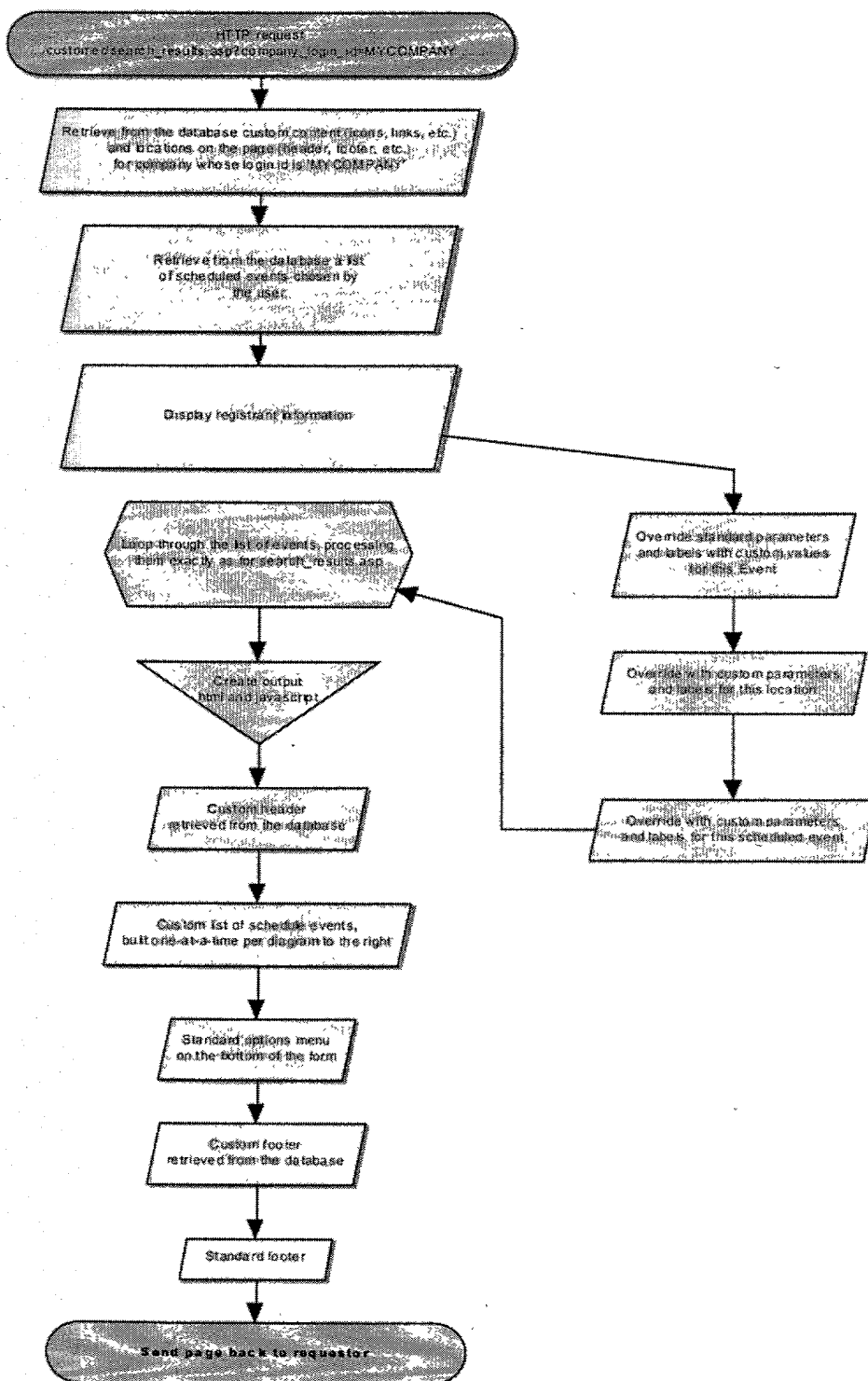


FIGURE 6

ViewCentral

Administration Options Extras Help

Company Admin

Company Name: ViewCentral, Inc.

Company Login: demo1

VC ADMIN Password:

VC ADMIN Confirm Password:

Search Results Settings - 1 Results Found

Records 21 - 40 displayed out of 58 total

G0	Company ID	Company	Company Login ID
33		MD's Test Company	mdtest
24		MD Test 2	mdtest2
25		mdtest3	mdtest3
26		mdtest4	mdtest4
27		mdtest5	mdtest5
28		mdtest6	mdtest6
29		selection	selection
30		ViewCentral, Inc.	demo1
31		ViewCentral, Inc.	demo2
32		ViewCentral, Inc.	demo3
33		ViewCentralDemo	vcdemo

VCADMIN Member Of System Administrators

VIEWCENTRAL

Done

Start ViewCentral View doc Technology Documents Resources Search Res...

FIGURE 7

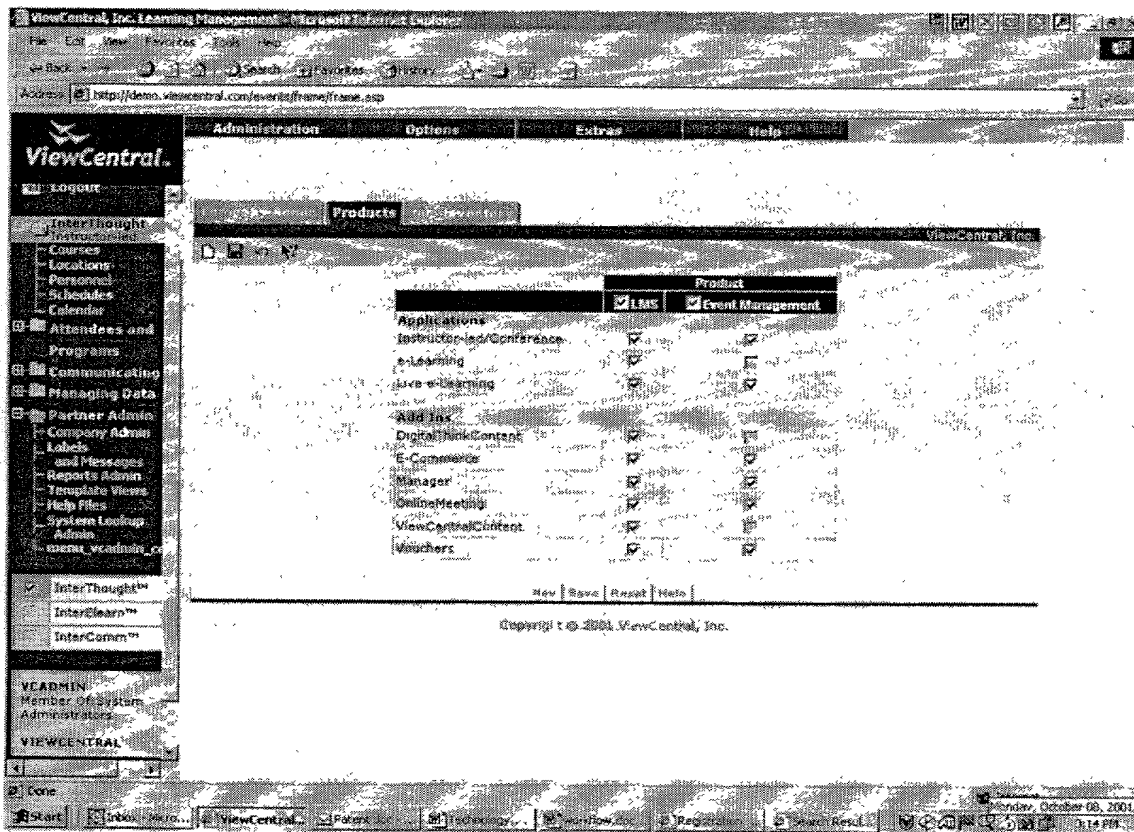


FIGURE 3

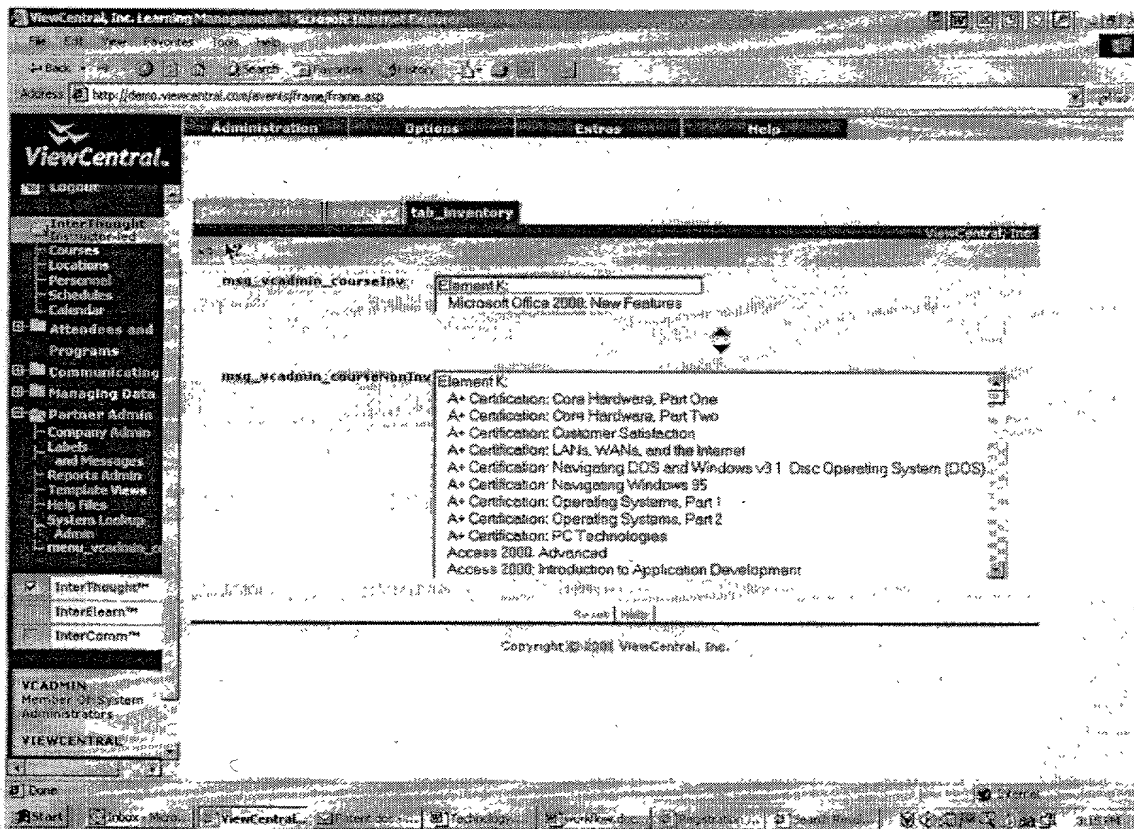


FIGURE 9

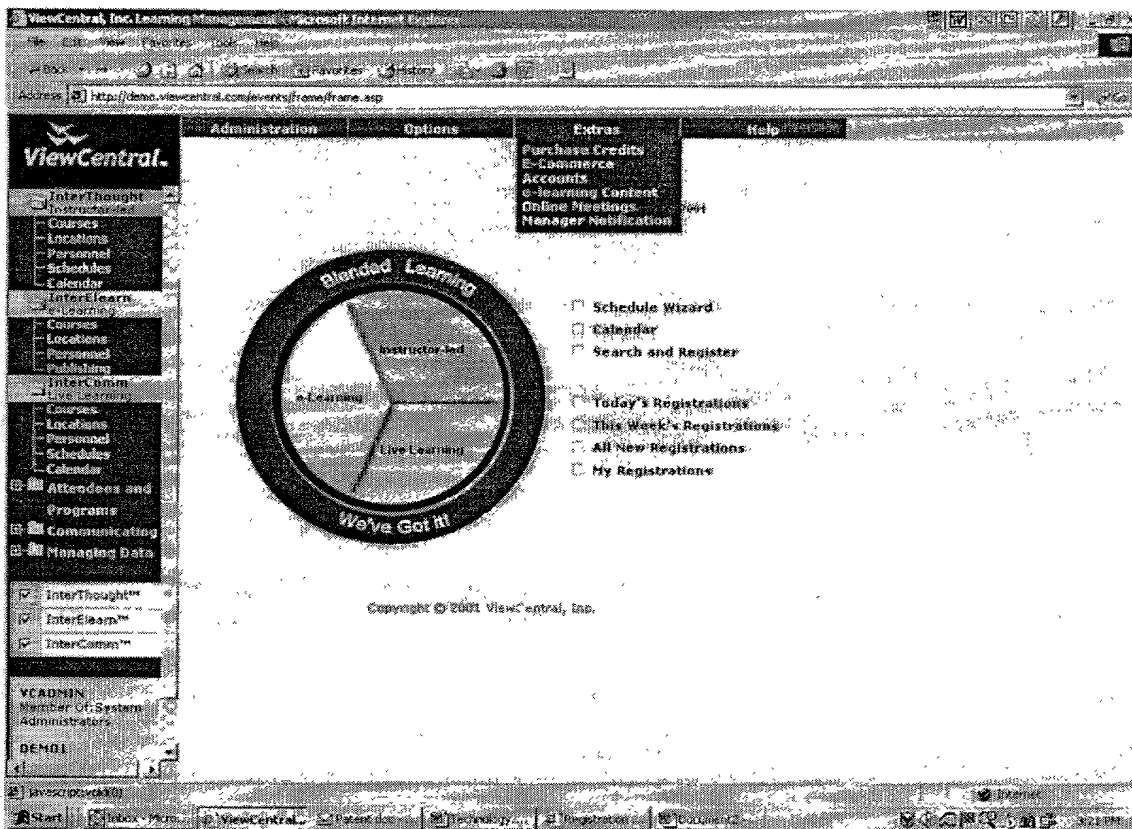


FIGURE 10

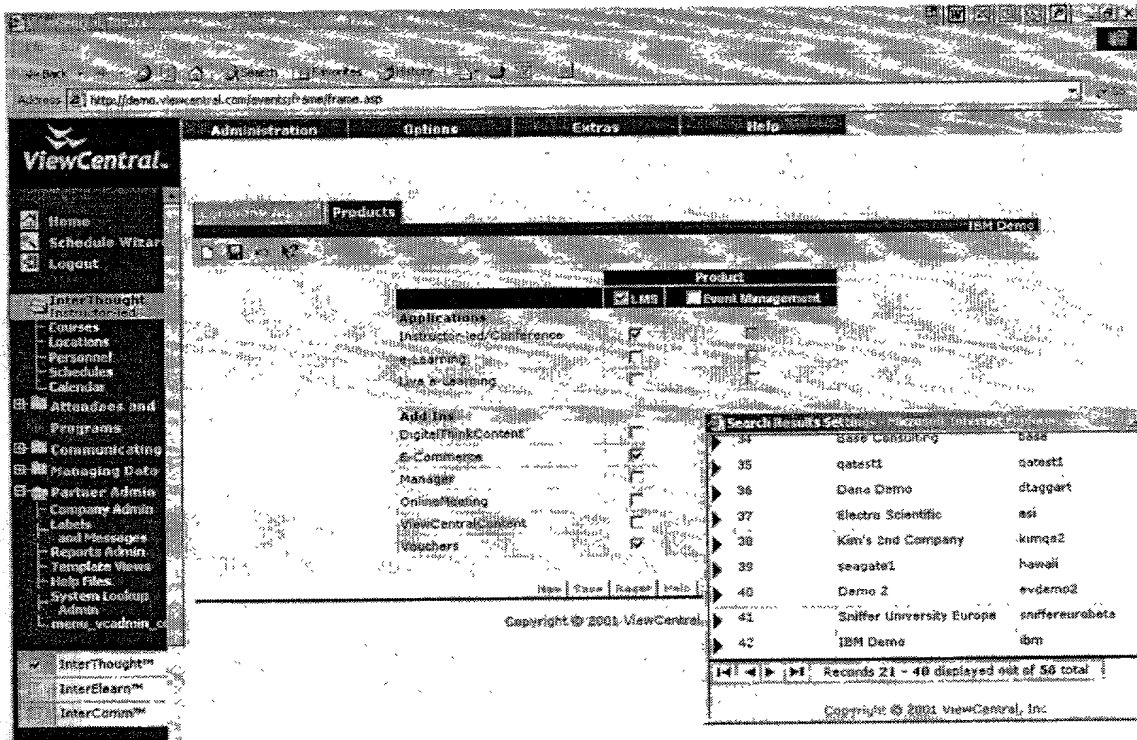


FIGURE 11

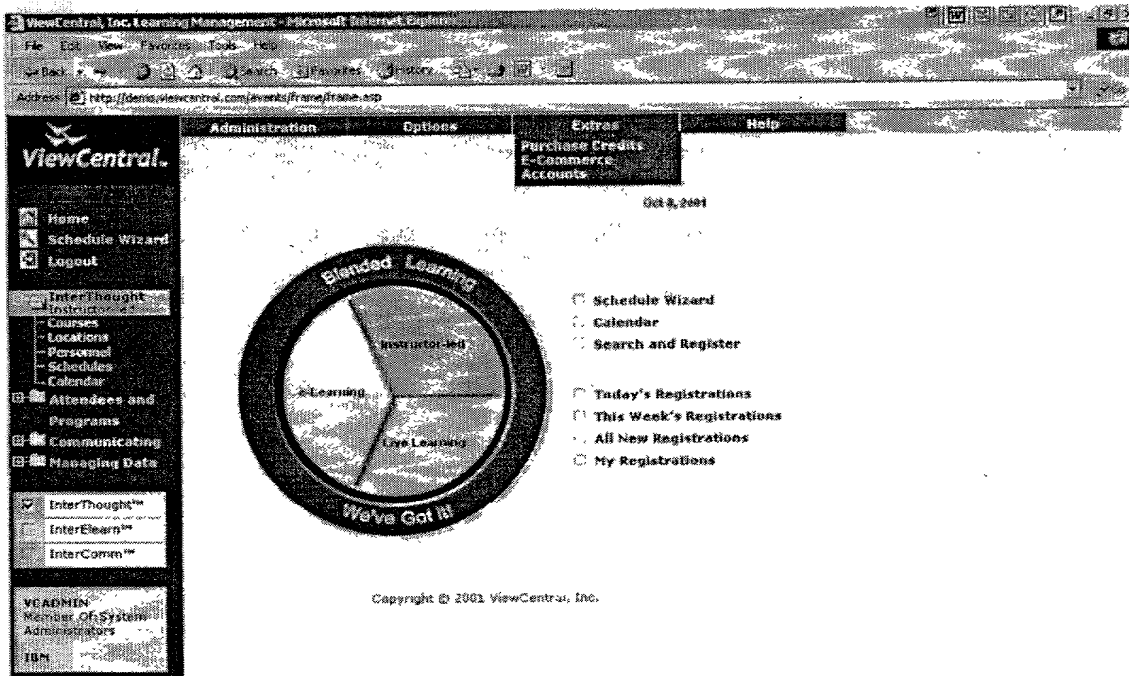


FIGURE 12

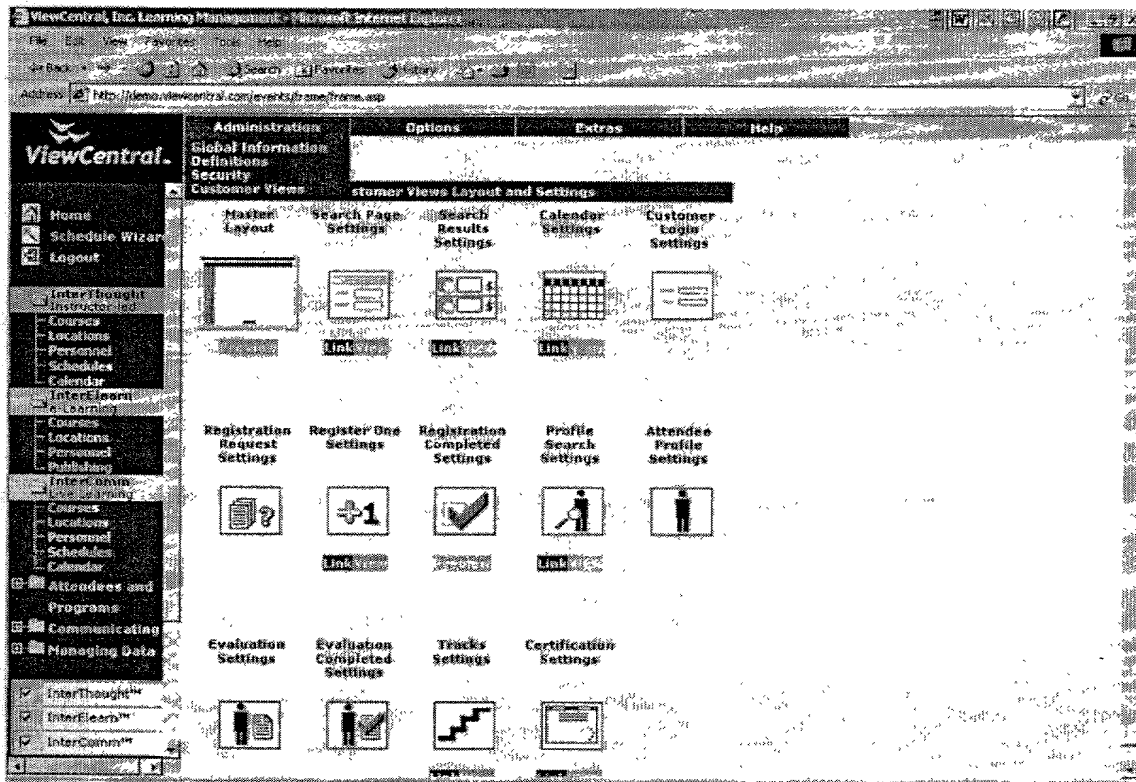


FIGURE 13

Customer View	Description
Search Page	Interface for customers to search for scheduled courses
Search Results	Scheduled courses found in a search together with links for customers to register may also provide links to additional information
Calendar	Scheduled courses listed in day, week, or month calendar format with links to course descriptions and to the other calendar views
Customer Login	Customer Login screen
Registration Request	Main registration screen
Register One	The Customer View used to register for a single course. Use the Register One Settings screen to obtain a custom course registration URL to post on your web site or in an email message
Registration Completed	Screen that acknowledges when a registration is completed
Profile Search	The first page that appears when an attendee clicks the Your Account link at the top of a Customer View
Attendee Profile	Screen that displays information about the attendee and the attendee's registrations
Evaluation	Online evaluation form
Tracks	List of currently defined learning tracks
Certification	List of currently defined certification programs

FIGURE 14

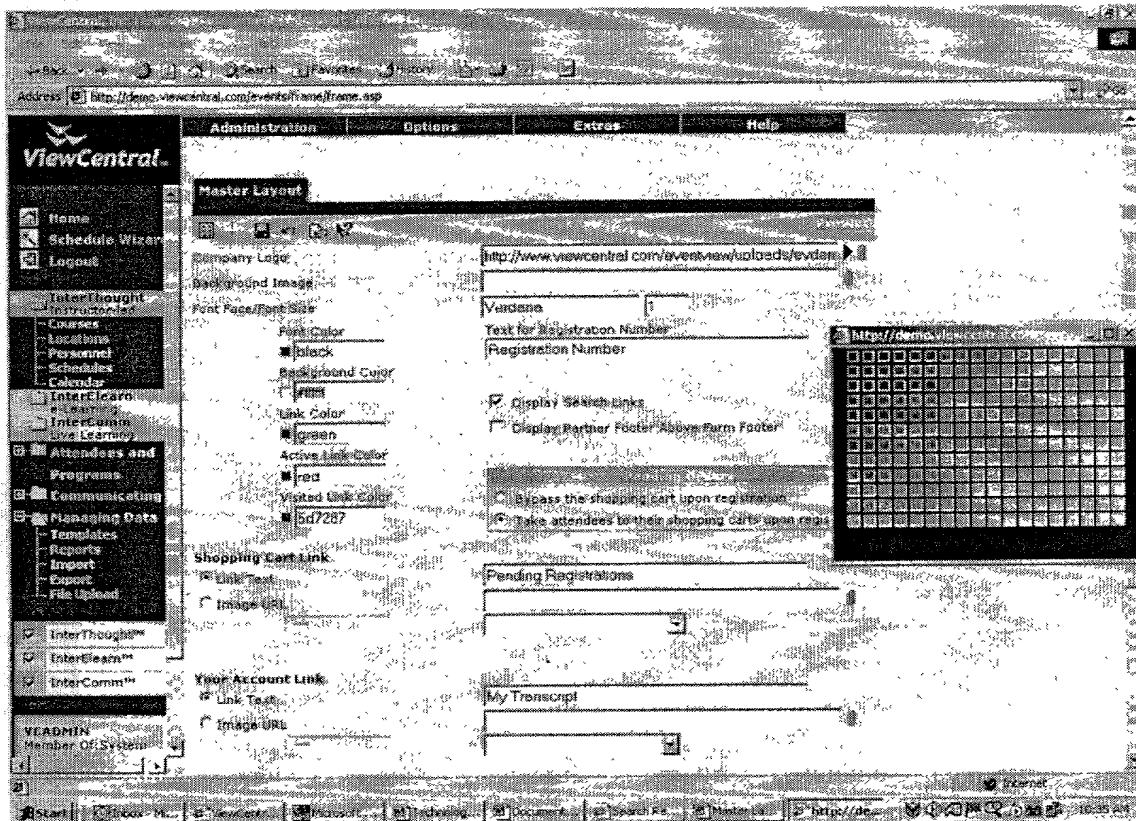


FIGURE 15

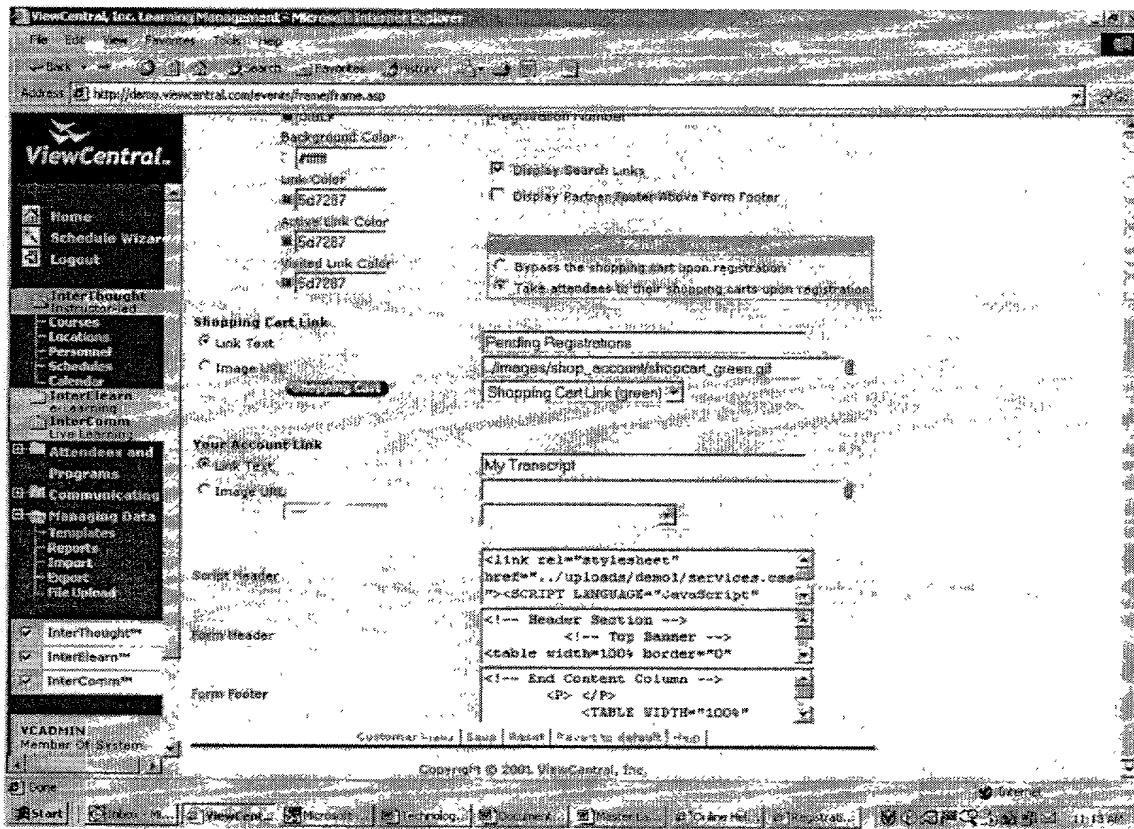


FIGURE 16

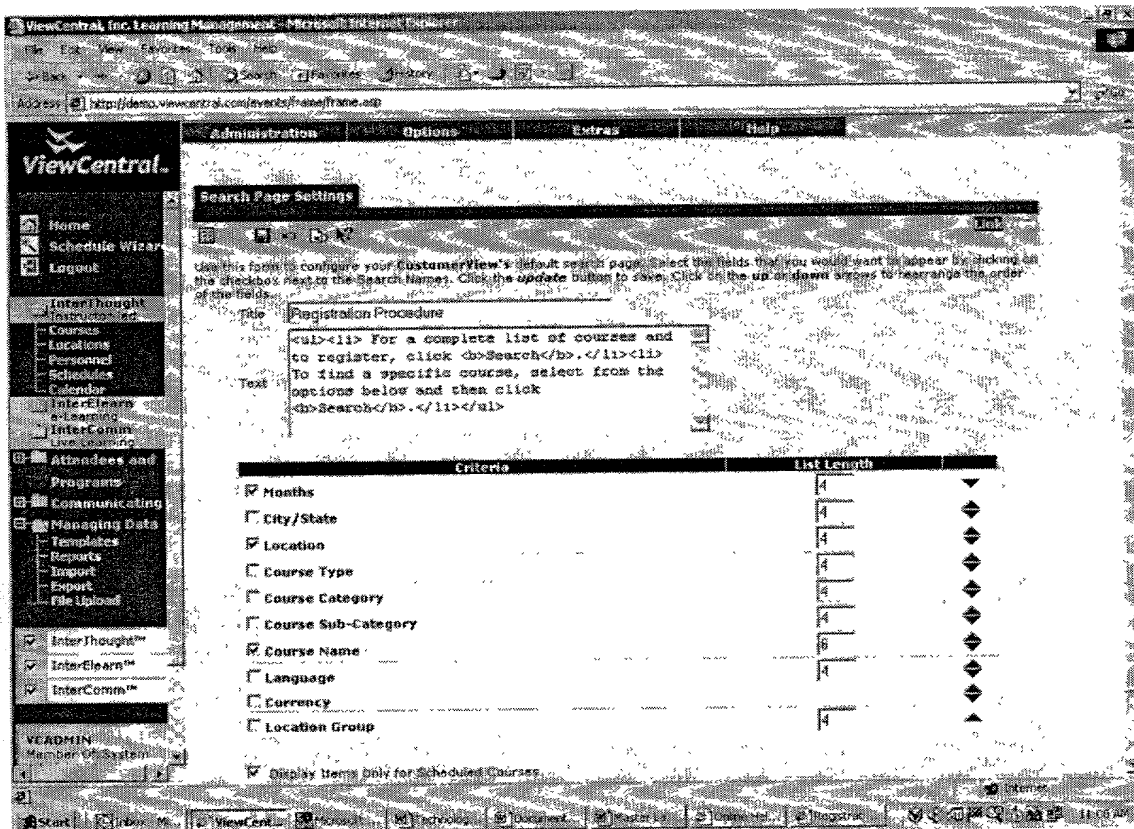


FIGURE 17

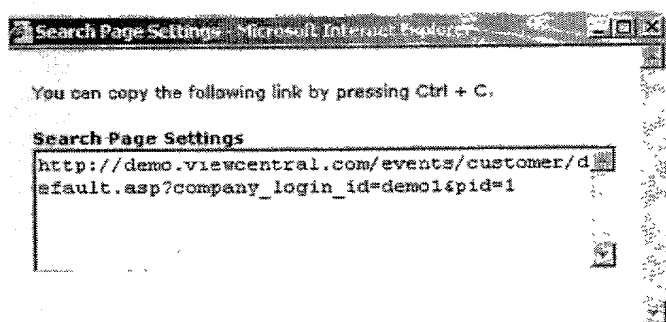


FIGURE 18

Registration Procedure - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://demo.viewcentral.com/events/customer/default.asp?calledFromAutosyncedcompany_login_id=demo13pdm1bkn1

ASIA
AUSTRALIA
EUROPE
JAPAN
NORTH AMERICA

ABOUT US SERVICES SOLUTIONS PARTNERS CUSTOMERS NEWS & EVENTS

New User
Registration
Course Description

Learning Tracks
Certification Paths
Contact Us

Course Calendar

Learn | Register with Training Credits | Pending Registrations | My Account

Registration Procedure

- For a complete list of courses and to register, click Search.
- To find a specific course, select from the options below and then click Search.

Search Reset

Months
None
October, 2001
December, 2001
January, 2002

Location
Digital Think
Lexington Learning Center
Silicon Valley Learning Center
The Fairmont Hotel

Course Name
Creating Brand Loyalty
Global Fundamentals
Globalization

Start | Intranet | Microsoft | Technology | Local | Hosts | Create | Registration | 11:07 AM

FIGURE 19

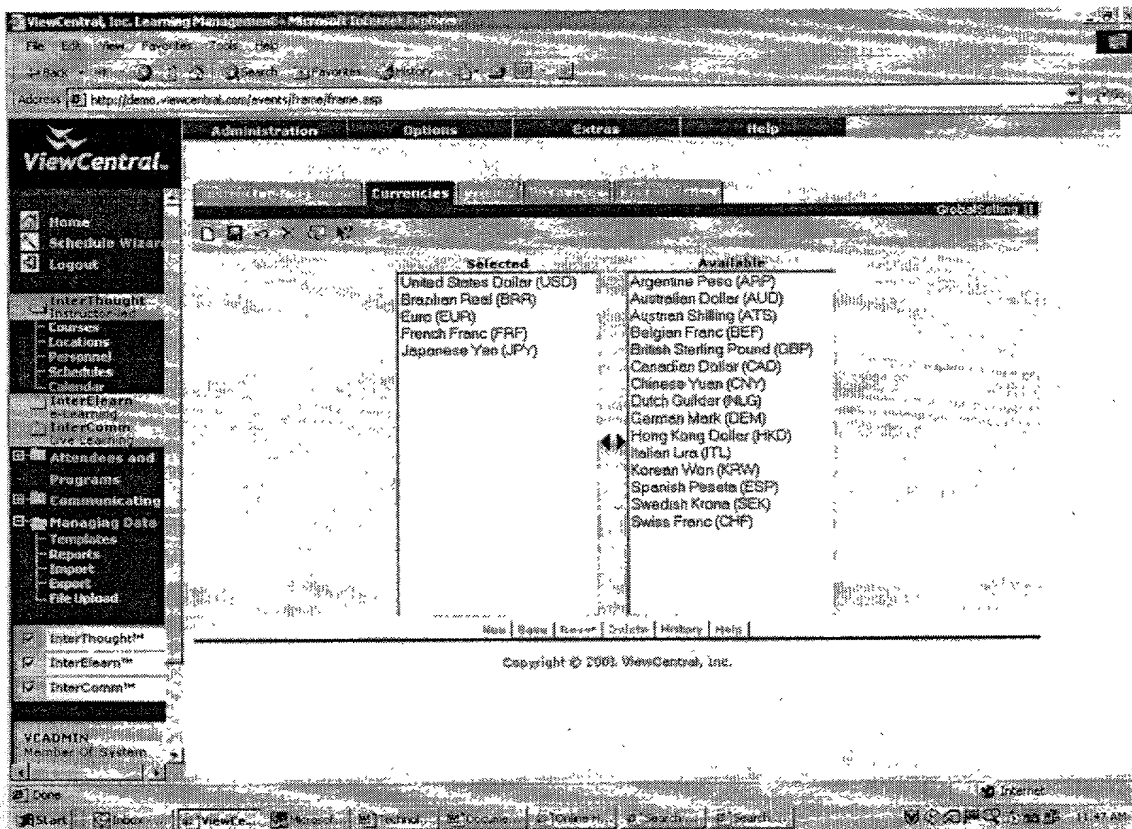


FIGURE 23

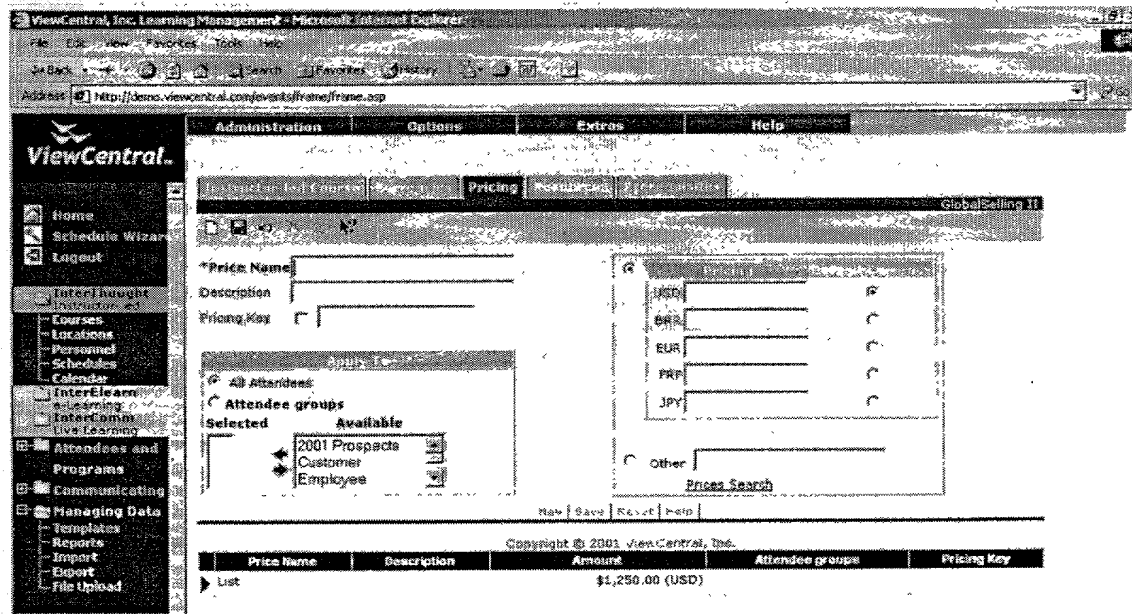


FIGURE 24

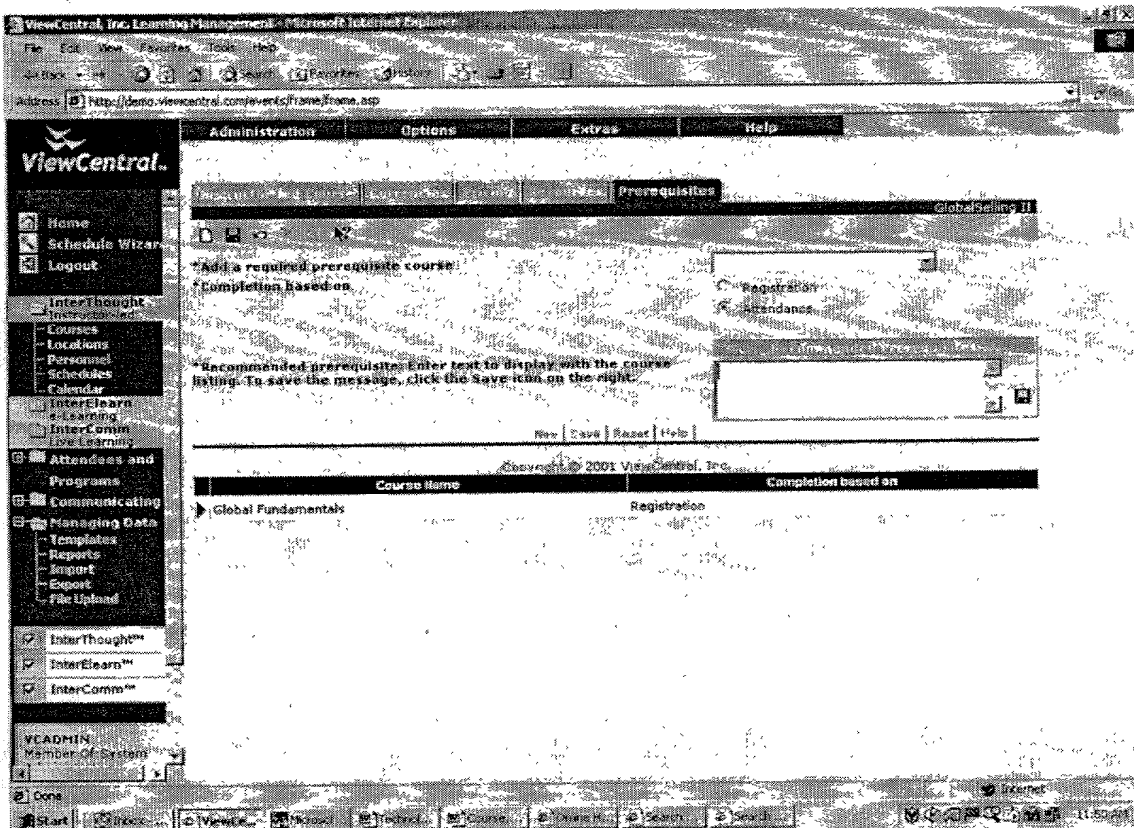


FIGURE 25

ViewCentral, Inc. Learning Management - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://demo.viewcentral.com/event/frame/frame.asp

Administration Options Extras Help

Location

Location Name Silicon Valley Learning Center

Street 1/Street 2 773 E. Evelyn Ave

City/State/Province Mountain View California

Postal Code/Country 94041 United States

Timezone GMT -08:00 Pacific Time

Phone/Fax 877-807-0123

Room Rental Rate 350

Location URL http://www.mapquest.com

Location Group

Description

Entered By GNCLEMORE Apr 3, 2001 10:22AM

Record On: GNCLEMORE

Record Group: Users

New Save Submit Search Copy Delete Remove Send Options Lock/Unlock History Help

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ViewCentral.

Home Schedule Wizard Logout

InterThought InterThought

Courses

Locations

Personnel

Schedules

Calendar

InterElearn e-Learning

InterComm Live Learning

Attendees and Programs

Communicating

Managing Data

Templates

Import

Export

File Upload

InterThought™

InterElearn™

FIGURE 26

ViewCentral, Inc. Learning Management - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://demo.viewcentral.com/event/frame/frame.asp

Administration Options Extras Help

Sub-Locations

Sub-Locations Silicon Valley Learning Center

*Sub-Location Name

New Save Submit Search Copy Delete Remove Send Options Lock/Unlock History Help

Copyright © 2001 ViewCentral, Inc.

Sub-Location Name

Sheets Room

Pebble Beach Room

ViewCentral.

Home Schedule Wizard Logout

InterThought InterThought

Courses

Locations

Personnel

Schedules

Calendar

InterElearn e-Learning

InterComm Live Learning

Attendees and Programs

FIGURE 27

ViewCentral

Administration Options Extras Help

Instructor-Led Schedule

Course Name: Global Selling II

Location Name: Silicon Valley Learning Center

Sub Location Name: Pebble Beach Room

Max/Min Seats: 1 / 15

Schedule Status: AVAILABLE

Schedule Group ID: 1

Number of Credits: 1

Start Date: October 17, 2001

End Date: October 19, 2001

Class Date: October 18, 2001

Start Time: 9:00 AM

End Time: 5:00 PM

Timezone: GMT -08:00 Pacific Time

Course Type/Language: Instructor Led

Course Image:

Course Image URL:

Give this schedule unrestricted access OR
 Make this accessible only to:
 Attendee groups:

Selected: Available

2001 Prospects
 Customer
 Employee

Calendar

October 2001

S	M	T	W	T	F	S
	1	2	3	4	5	6
7	8	9	10	11	12	13
14	15	16	17	18	19	20
21	22	23	24	25	26	27
28	29	30	31			

VCADMIN
 Member Of System

Start Index ViewCal Microsoft Excel Course Online Search Search... Calend...


FIGURE 2.8

Search Results - Microsoft Internet Explorer

http://demo.viewcentral.com/events/customer/search_results.asp?codeFromAuto=yes®startGroup=proAutoLog=yes&code=.%2Fcustomer%2Fdefault.asp%3FCompany_ID=

Lonin | Register with Trained Credits | Pricing Registrations | My Transcript

Search Results



GlobalSelling II

Oct 17, 2001-Oct 19, 2001

9:00AM-5:00PM
Pacific Time

Cancel Date: Oct 8, 2001

List: \$1,250.00 (USD)

This course teaches the concepts and use of the GlobalSelling application for sales force automation from the perspectives of sales representatives, sales managers, marketing managers, and application administrators.

- Sales representatives learn to manage their activities, leads, opportunities, and accounts.
- Sales managers learn to create and manage territories and forecast targets, and to perform related analysis.
- Marketing managers learn to create and analyze the success of marketing campaigns for new and installed-base contacts, as well as to create scripts for sales personnel.
- Application administrators learn to configure the sales processes and other application-specific parameters.

Note that with the Global eFO release, all functions previously in GlobalSelling are now included in GlobalBasic. Customers upgrading from earlier Global releases will receive GlobalSelling as part of their upgrade and are not served by taking only the GlobalSelling course.

Location: Silicon Valley Learning Center, Pebble Beach Room
 779 E. Evelyn Ave
 Mountain View, California 94041
 United States
 phone: 877-807-0123

[\[Directions\]](#)
[\[Amenities\]](#)

Seats Left: 4

Required Prerequisites:
 Registration for [Global Fundamentals](#)

FIGURE 29

Search Results Settings

Use this form to configure your CustomerView's Search Results Layout. Use the arrows to move columns. Empty Cells to the right of a column will be used for column spanning (e.g. if there are 2 Empty Cells to the right of the Description field, the description will be spanned across 2 columns).

Search Results

Course(s) Found

Course Image	Course Name	Date / Time	Add to Cart
Description	cm31+25	(E=pm+)	Pricing Key Code
Location	cm31+5	(F=pm+)	cm31+1
Open To	(cm31+4)	Prerequisites	(cm31+6)

Navigation: Home, Schedule Wizard, Logout, InterThought, Courses, Locations, Personnel, Schedules, Calendar, InterLearn, InterComm, Live Learning, Attendees and Programs, Communicate, Managing Data, Templates, Reports, Import, Export, File Upload, InterThought™, InterLearn™, InterComm™, VCAADMIN, Manage Other Systems

FIGURE 30

ViewCentral, Inc. Learning Management - Microsoft Internet Explorer

Address: http://www.viewcentral.com/learn/brandframe.asp

ViewCentral.
Home
Schedule Wizard
Logout
InterThought
InterLearn
InterComm
Attendees and Programs
Communications
Managing Data
Templates
Reports
Import
Export
File Upload
InterThought™
InterLearn™
InterComm™

Administration
Registration Labels
Options
Question Assignment
Scheduling
Cancellation Policies
Contact Information
Notifications
Course Labels
Registration Labels
Prices
Extras
Help

Field	Label	Visible	Required
Nickname	Nickname	<input type="checkbox"/>	<input type="checkbox"/>
Solution	Solution	<input type="checkbox"/>	<input type="checkbox"/>
First Name	First Name	<input type="checkbox"/>	<input type="checkbox"/>
Middle Name	Middle Name	<input type="checkbox"/>	<input type="checkbox"/>
Last Name	Last Name	<input type="checkbox"/>	<input type="checkbox"/>
Email Address	Email Address	<input type="checkbox"/>	<input type="checkbox"/>
Gender	Gender	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Phone	Phone	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Fax	Fax	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Company	Company	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Dept	Dept	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Title	Title	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Street 1	Street 1	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Street 2	Street 2	<input type="checkbox"/>	<input type="checkbox"/>
Attendee City	City	<input type="checkbox"/>	<input type="checkbox"/>
Attendee State	State	<input type="checkbox"/>	<input type="checkbox"/>

FIGURE 31

ViewCentral, Inc. Learning Management - Microsoft Internet Explorer

Address: http://demo.viewcentral.com/events/frame.asp

Administration Options Extras Help

ViewCentral.

Home
Schedule Wizard
Logout

InterThought
Instructions
Courses
Locations
Personnel
Schedules
Calendar

InterLearn
Learning
InterComm
Live Learning

Attendees and
Programs

Communicating
New
Search

Managing Data
Templates
Reports
Import
Export
File Upload

InterThought™

Registration Labels

(Schedule 2) GlobalSelling II (Oct 17, 2001) Silicon Valley Learning Center

Field	Label	Visible	Required
Nickname	Nickname	<input type="checkbox"/>	<input type="checkbox"/>
Salutation	Salutation	<input type="checkbox"/>	<input type="checkbox"/>
First Name	First Name	<input type="checkbox"/>	<input type="checkbox"/>
Middle Name	Middle Name	<input checked="" type="checkbox"/>	<input type="checkbox"/>
Last Name	Last Name	<input type="checkbox"/>	<input type="checkbox"/>
Email Address	Email Address	<input type="checkbox"/>	<input type="checkbox"/>
Gender	Gender	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Phone	Phone	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Fax	Fax	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Company	Employee Number	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Dept	Supervisor Name	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Title	Title	<input type="checkbox"/>	<input type="checkbox"/>
Attendee Street 1	Street 1	<input type="checkbox"/>	<input type="checkbox"/>

FIGURE 32

Registration Request - Microsoft Internet Explorer

Address: http://demo.viewcentral.com/events/customer/register2.asp?selectedFromAuto=yes®istrantGroup=6&autoLogin=yes&grade=...%2Fcustomer%2Fdefault.asp%3Fcompany_login_id=...

☐ New User ☐ Learning Tracks ☐ Course Calendar
☐ Registration ☐ Certification Paths ☐ Contact Us
☐ Course Description

[Login](#) | [Register with Training Credits](#) [Pending Registrations](#) | [My Transactions](#)

Registration Request

GlobalSelling II User: \$1,250.00 (USD)

Total: \$1,250.00 (USD)

You currently do not have a record in our database. Make sure you have entered the correct email address. If this is your first time to register with us, please provide us with your contact information.

Click Finish to complete your Registration.
Fields with an asterisk (*) are required.

*First Name: jeanne34
 Middle Name:
 *Last Name: CARTER
 Salutation:
 *Email Address: jeanne_c@hotmail.com
 Phone/Fax:
 *Employee Number:
 *Supervisor Name:

FIGURE 33

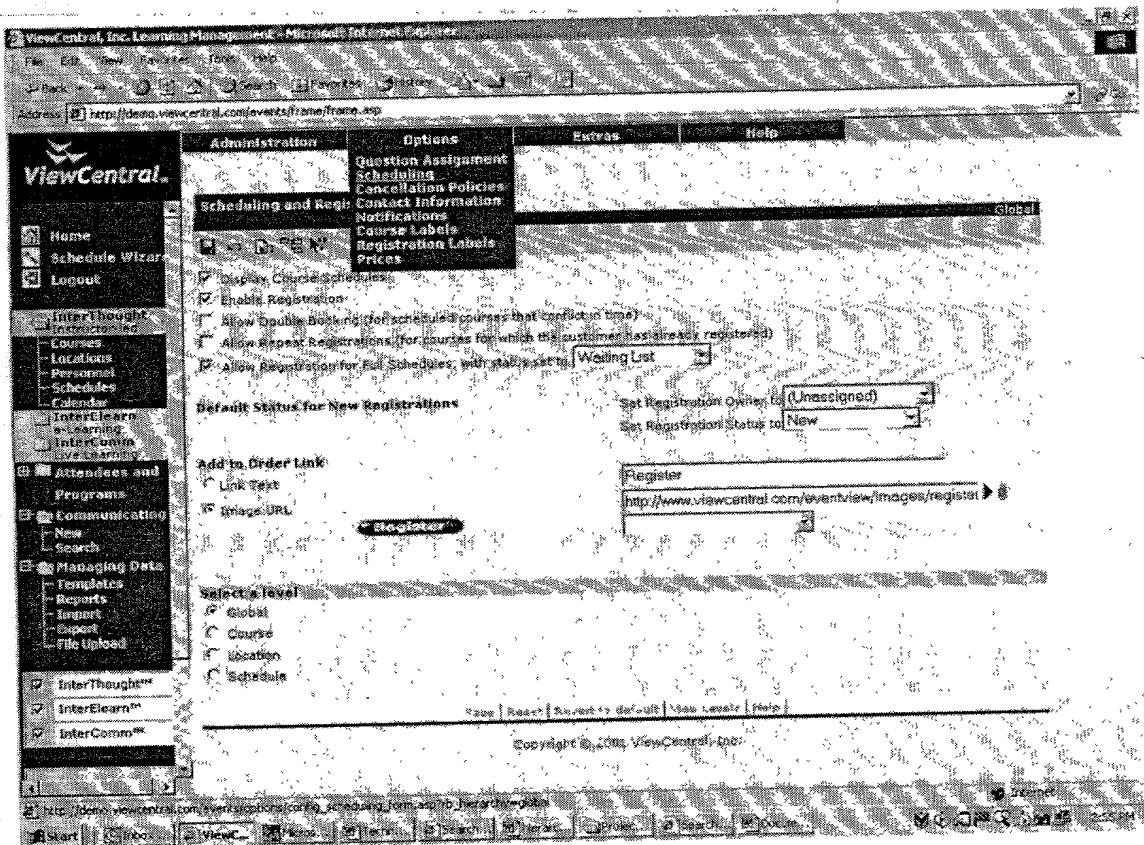


Figure 74

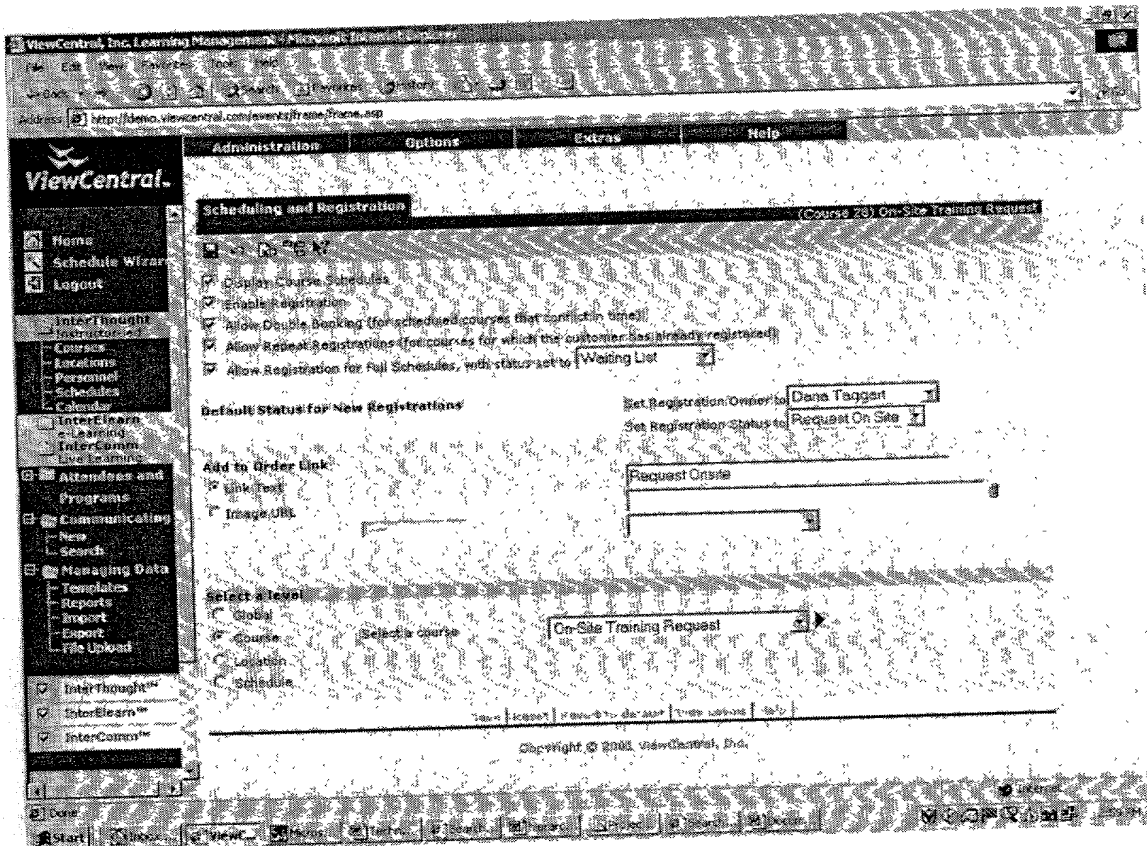


FIGURE 35

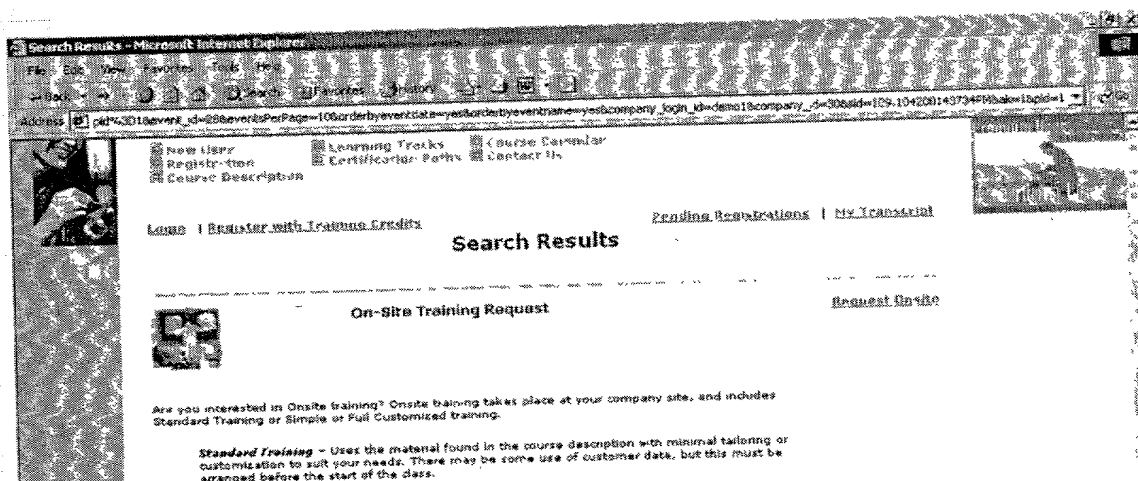


FIGURE 36

ViewCentral, Inc. Learning Management - Microsoft Internet Explorer

Address: http://demo.viewcentral.com/everest/frame/frame.asp

ViewCentral.

Home

Schedule Wizard

Logout

InterThought™

InterElearn™

InterComm™

Attendees and Programs

Communications

Managing Data

InterThought™

InterElearn™

InterComm™

Administration

Options

Question Assignment

Scheduling

Cancellation Policies

Contact Information

Notifications

Course Labels

Registration Labels

Prices

Question Assignment

Do you wish to participate in the Golf Tournament? (RadioButton)

Select a level

Global

Course: Select a course. GlobalSelling II

Location: Select a schedule. (Schedule ID-2) Oct 17, 2001 (Silicon Valley Learning Center)

Map | Save | Reset | Report | View Labels | Help

Copyright © 2001 ViewCentral, Inc.

GO	Question Category	Editable	Required	Active	Level	Question Type	Question	Sort Order (Save sort order)
	Demographic data	Yes	Yes	Yes	Course	RadioButton	How long have you been using GlobalWorld's applications?	1
	Demographic data	Yes	Yes	Yes	Course	PullDown	Please select your type of business or organization	2
	Demographic data	Yes	Yes	Yes	Course	PullDown	How did you hear about our web-based registration?	3
	Demographic data	Yes	Yes	Yes	Global	PullDown	How did you hear about this event?	4
		Yes	Yes	Yes	Schedule	RadioButton	What area best describes your interest in the conference call?	5

FIGURE 37

Registration Request - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address http://demo.viewcentral.com/events/customer/register2.asp?showFromAuto=yes®istrantGroup=bro&autoLogin=yes&edit=-%2Fcustomer%2Fdefault.asp%3Fcompany_login_id=...

☐ Check if Billing Information is the same as above

Bill-to First/Bill-to Last

Bill-to Phone/Bill-to Fax

Bill-to Email

Bill-to Street1/Bill-to Street2

Bill-to City/Bill-to State

Bill-to Zip/Bill-to Country

Payment Method

Demographic data

*1. How long have you been using GlobalWorld's applications?

☐ 0 - 6 mos

☐ 7 mos - 1 year

☐ 1 - 2 years

☐ 2+ years

*2. Please select your type of business or organization

*3. How did you hear about our web-based registration?

*4. How did you hear about this event?

*5. What area best describes your interest in the conference call?

☐ Individual Investor

☐ Institutional Investor - Buy Side

☐ Institutional Investor - Sell Side

☐ Industry Analyst

FIGURE 28